

**COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
RETENTION RATES BY ETHNICITY AND SERVICE AREA FOR
OUTPATIENT SERVICES IN SHORT DOYLE/MEDI-CAL FACILITIES FY 2009-10**

Service Area 1							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	330	192	168	114	1,016	1,353	3,173
<i>Percent</i>	10.40%	6.05%	5.29%	3.59%	32.02%	42.64%	100%
Asian	5	2	2	3	29	20	61
<i>Percent</i>	8.20%	3.28%	3.28%	4.92%	47.54%	32.79%	100%
Latino	309	187	120	93	842	1,374	2,925
<i>Percent</i>	10.56%	6.39%	4.10%	3.18%	28.79%	46.97%	100%
Native American	2	0	2	2	20	21	47
<i>Percent</i>	4.26%	0.00%	4.26%	4.26%	42.55%	44.68%	100%
Other	27	13	13	11	80	101	245
<i>Percent</i>	11.02%	5.31%	5.31%	4.49%	32.65%	41.22%	100%
White	171	116	85	132	854	984	2,342
<i>Percent</i>	7.30%	4.95%	3.63%	5.64%	36.46%	42.02%	100%
Total	844	510	390	355	2,841	3,853	8,793
<i>Percent</i>	9.60%	5.80%	4.44%	4.04%	32.31%	43.82%	100%

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Service Area 2							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	415	181	137	109	816	1,237	2,895
<i>Percent</i>	14.34%	6.25%	4.73%	3.77%	28.19%	42.73%	100%
Asian	47	26	27	20	237	297	654
<i>Percent</i>	7.19%	3.98%	4.13%	3.06%	36.24%	45.41%	100%
Latino	1,333	697	497	436	3,579	5,974	12,516
<i>Percent</i>	10.65%	5.57%	3.97%	3.48%	28.60%	47.73%	100%
Native American	8	8	1	3	37	43	100
<i>Percent</i>	8.00%	8.00%	1.00%	3.00%	37.00%	43.00%	100%
Other	173	99	98	117	828	535	1,850
<i>Percent</i>	9.35%	5.35%	5.30%	6.32%	44.76%	28.92%	100%
White	638	387	342	331	2,693	3,063	7,454
<i>Percent</i>	8.56%	5.19%	4.59%	4.44%	36.13%	41.09%	100%
Total	2,614	1,398	1,102	1,016	8,190	11,149	25,469
<i>Percent</i>	10.26%	5.49%	4.33%	3.99%	32.16%	43.77%	100%

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Service Area 3							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	215	179	102	95	657	1,632	2,880
<i>Percent</i>	<i>7.47%</i>	<i>6.22%</i>	<i>3.54%</i>	<i>3.30%</i>	<i>22.81%</i>	<i>56.67%</i>	<i>100%</i>
Asian	94	92	52	42	539	900	1,719
<i>Percent</i>	<i>5.47%</i>	<i>5.35%</i>	<i>3.03%</i>	<i>2.44%</i>	<i>31.36%</i>	<i>52.36%</i>	<i>100%</i>
Latino	700	656	483	388	3,077	7,100	12,404
<i>Percent</i>	<i>5.64%</i>	<i>5.29%</i>	<i>3.89%</i>	<i>3.13%</i>	<i>24.81%</i>	<i>57.24%</i>	<i>100%</i>
Native American	9	6	3	3	32	54	107
<i>Percent</i>	<i>8.41%</i>	<i>5.61%</i>	<i>2.80%</i>	<i>2.80%</i>	<i>29.91%</i>	<i>50.47%</i>	<i>100%</i>
Other	84	45	27	27	264	348	795
<i>Percent</i>	<i>10.57%</i>	<i>5.66%</i>	<i>3.40%</i>	<i>3.40%</i>	<i>33.21%</i>	<i>43.77%</i>	<i>100%</i>
White	444	273	175	145	977	1,942	3,956
<i>Percent</i>	<i>11.22%</i>	<i>6.90%</i>	<i>4.42%</i>	<i>3.67%</i>	<i>24.70%</i>	<i>49.09%</i>	<i>100%</i>
Total	1,546	1,251	842	700	5,546	11,976	21,861
<i>Percent</i>	<i>7.07%</i>	<i>5.72%</i>	<i>3.85%</i>	<i>3.20%</i>	<i>25.37%</i>	<i>54.78%</i>	<i>100%</i>

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Service Area 4							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	1,177	605	387	373	2,267	2,715	7,524
<i>Percent</i>	15.64%	8.04%	5.14%	4.96%	30.13%	36.08%	100%
Asian	175	89	55	54	597	983	1,953
<i>Percent</i>	8.96%	4.56%	2.82%	2.76%	30.57%	50.33%	100%
Latino	2,447	1,088	797	694	4,529	7,247	16,802
<i>Percent</i>	14.56%	6.48%	4.74%	4.13%	26.96%	43.13%	100%
Native American	8	4	5	7	44	98	166
<i>Percent</i>	4.82%	2.41%	3.01%	4.22%	26.51%	59.04%	100%
Other	247	136	89	80	423	405	1,380
<i>Percent</i>	17.90%	9.86%	6.45%	5.80%	30.65%	29.35%	100%
White	1,139	518	346	305	1,718	1,742	5,768
<i>Percent</i>	19.75%	8.98%	6.00%	5.29%	29.79%	30.20%	100%
Total	5,193	2,440	1,679	1,513	9,578	13,190	33,593
<i>Percent</i>	15.46%	7.26%	5.00%	4.50%	28.51%	39.26%	100%

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Service Area 5							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	120	85	71	118	1,133	1,042	2,569
<i>Percent</i>	4.67%	3.31%	2.76%	4.59%	44.10%	40.56%	100%
Asian	14	8	4	6	96	106	234
<i>Percent</i>	5.98%	3.42%	1.71%	2.56%	41.03%	45.30%	100%
Latino	125	110	61	113	859	1,300	2,568
<i>Percent</i>	4.87%	4.28%	2.38%	4.40%	33.45%	50.62%	100%
Native American	3	0	4	3	14	21	45
<i>Percent</i>	6.67%	0.00%	8.89%	6.67%	31.11%	46.67%	100%
Other	30	19	14	19	157	179	418
<i>Percent</i>	7.18%	4.55%	3.35%	4.55%	37.56%	42.82%	100%
White	241	173	133	178	1,582	1,695	4,002
<i>Percent</i>	6.02%	4.32%	3.32%	4.45%	39.53%	42.35%	100%
Total	533	395	287	437	3,841	4,343	9,836
<i>Percent</i>	5.42%	4.02%	2.92%	4.44%	39.05%	44.15%	100%

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Service Area 6							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	1,207	762	736	775	4,580	4,537	12,597
<i>Percent</i>	9.58%	6.05%	5.84%	6.15%	36.36%	36.02%	100%
Asian	11	7	7	7	33	90	155
<i>Percent</i>	7.10%	4.52%	4.52%	4.52%	21.29%	58.06%	100%
Latino	908	562	512	520	3,370	3,931	9,803
<i>Percent</i>	9.26%	5.73%	5.22%	5.30%	34.38%	40.10%	100%
Native American	7	1	5	1	8	10	32
<i>Percent</i>	21.88%	3.13%	15.63%	3.13%	25.00%	31.25%	100%
Other	27	24	13	27	103	120	314
<i>Percent</i>	8.60%	7.64%	4.14%	8.60%	32.80%	38.22%	100%
White	95	48	33	41	286	332	835
<i>Percent</i>	11.38%	5.75%	3.95%	4.91%	34.25%	39.76%	100%
Total	2,255	1,404	1,306	1,371	8,380	9,020	23,736
<i>Percent</i>	9.50%	5.92%	5.50%	5.78%	35.31%	38.00%	100%

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Service Area 7							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	355	123	78	69	398	704	1,727
<i>Percent</i>	20.56%	7.12%	4.52%	4.00%	23.05%	40.76%	100%
Asian	35	13	12	9	139	171	379
<i>Percent</i>	9.23%	3.43%	3.17%	2.37%	36.68%	45.12%	100%
Latino	1,222	662	515	428	3,866	6,632	13,325
<i>Percent</i>	9.17%	4.97%	3.86%	3.21%	29.01%	49.77%	100%
Native American	30	11	11	4	81	139	276
<i>Percent</i>	10.87%	3.99%	3.99%	1.45%	29.35%	50.36%	100%
Other	50	21	11	15	155	199	451
<i>Percent</i>	11.09%	4.66%	2.44%	3.33%	34.37%	44.12%	100%
White	156	98	79	62	655	1,027	2,077
<i>Percent</i>	7.51%	4.72%	3.80%	2.99%	31.54%	49.45%	100%
Total	1,848	928	706	587	5,294	8,872	18,235
<i>Percent</i>	10.13%	5.09%	3.87%	3.22%	29.03%	48.65%	100%

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Service Area 8							
Number of Approved Outpatient Claims							
	1 Claim	2 Claims	3 Claims	4 Claims	5-15 Claims	16 or More Claims	Total
	Number of Consumers						
African American	702	358	524	301	2,404	3,458	7,747
<i>Percent</i>	9.06%	4.62%	6.76%	3.89%	31.03%	44.64%	100%
Asian	109	79	78	38	550	919	1,773
<i>Percent</i>	6.15%	4.46%	4.40%	2.14%	31.02%	51.83%	100%
Latino	886	461	566	386	3,135	5,143	10,577
<i>Percent</i>	8.38%	4.36%	5.35%	3.65%	29.64%	48.62%	100%
Native American	5	4	7	8	33	43	100
<i>Percent</i>	5.00%	4.00%	7.00%	8.00%	33.00%	43.00%	100%
Other	134	65	76	51	485	587	1,398
<i>Percent</i>	9.59%	4.65%	5.44%	3.65%	34.69%	41.99%	100%
White	728	311	493	291	1,880	1,889	5,592
<i>Percent</i>	13.02%	5.56%	8.82%	5.20%	33.62%	33.78%	100%
Total	2,564	1,278	1,744	1,075	8,487	12,039	27,187
<i>Percent</i>	9.43%	4.70%	6.41%	3.95%	31.22%	44.28%	100%